



To travel on Hawaiian Airlines with an emotional support or psychiatric service animal (“support animal”), the guest must provide Hawaiian Airlines documentation from a licensed mental health professional that meets the requirements set out in the Department of Transportation’s regulation 14 CFR Section 382. Hawaiian Airlines will accept this completed form from a guest wishing to travel with his or her support animal as satisfying the licensed mental health professional documentation.

- This form is valid for one year from the date the mental health professional has signed the form.
- Other documentation may be required (i) for travel to or from an international destination, (ii) for travel to Hawaii as required under the laws of the State of Hawaii and (iii) for flights of 8 hours or more.
- Support animals will not be permitted on board if the support animal displays threatening behavior that is not successfully mitigated (e.g. growling, snarling, lunging at or attempting to bite people, etc) or if the animal causes a significant disruption in cabin service.

INSTRUCTIONS FOR THE LICENSED MENTAL HEALTH PROFESSIONAL:

A licensed mental health professional should complete this form and sign it for submission to the airline. Alternatively, the mental health professional can provide a written statement containing the information below on practice letterhead.

Dear Hawaiian Airlines,

_____ is my patient and I am currently treating him/her for a mental/emotional disability recognized in the _____
Print Patient's First and Last Name

Diagnostic and Statistical Manual of Mental Disorders, Forth Edition (DSM IV)/Fifth Edition (DSM V). He/She needs the _____,
Type of Animal
(e.g. dog, cat)

for air travel as an emotional support/psychiatric service animal and/or for activity at his/her destination.

My _____ license was issued in the State or jurisdiction of _____ in _____.
Type of license Print State's Name Issue Year of License

Mental Health Professional's Name (please print):	*E-Mail Address:
Name of Practice:	*Business Phone No.: () -
Business Address:	
Signature:	Date:

*Phone number or email address are not required but recommended for the convenience of the passenger if Hawaiian Airlines needs more information to complete the record.

INSTRUCTIONS FOR THE GUEST

Please complete the bottom portion of this form. You should keep a copy of this completed form in your possession when you are traveling with your support animal on Hawaiian Airlines and be prepared to present it to an airline representative upon request.

Passenger's Name

Telephone Contact